Privacy Statement 2026

With this Privacy Statement, Normec Group (Normec) informs you why we need your personal information, how we process and protect it, and how you can exercise your privacy rights. We treat your personal data with great care and always act in accordance with the General Data Protection Regulation (GDPR).

Normec conducts independent tests and inspections based on accredited methods. We value the interest you have shown in our company, products and services by visiting our websites, including www.normecgroup.com, or related communication channels such as our social media channels and blogs. Normec maintains these channels exclusively to provide information to, and communicate with, business customers and prospects.

This general statement covers all personal data that Normec may collect during your interactions with Normec, for example when you visit our websites or contact us. However, whenever we need personal information from you, we will provide a specific Privacy Notice. This notice explains exactly what information we request, why we need it, how we protect it, how long we retain it, with whom we share it and what your rights are. These rights include the right to access, correct and supplement your data, and to request its deletion.

Why do we need your personal data?

We may ask you to share your personal data with us so that we can send you information about Normec products and services, answer your questions, share Normec channels, websites and blogs through social media, maintain our relationship with you as a customer, deliver and improve our services, and improve our websites and social media channels. We will not process your personal data for other purposes.

Which personal data do we collect?

When you interact with Normec, we may ask for information such as your name, email address, job function and business phone number, as well as other data necessary within the context of our business relationship.

In addition, we may collect information about your internet address, systems and online activities, including your cookie ID, the type of web browser you use and the web pages you visit on our websites.

How do we collect your personal information?

Normec may collect data in two ways: actively and passively. You can actively share your personal data with Normec by completing and submitting the contact form on our website, or by communicating with Normec, for example by email or telephone with one of our employees.

If your internet browser is configured to accept cookies, certain personal information, such as your IP address, may be shared with us automatically. In that case, we collect this information without requiring any further action from you. More information is available in our Cookie Statement.

How do we use your personal data for marketing?

Where permitted by applicable law, we may use the contact details you provide to us, such as your name, business email address, company and job function, to inform you about Normec products, services, expertise, events and other relevant developments that may be of interest to you.

Where your consent is required, we will only send you electronic marketing communications if you have given us permission to do so. You can withdraw your consent or unsubscribe from our marketing communications at any time, for example by using the unsubscribe link included in our emails. Withdrawing your consent will not affect the lawfulness of any processing carried out before your withdrawal.

With whom do we share your personal data?

We will not combine, lease, rent or sell your information, nor will we otherwise share or disclose

it to third parties. Normec will only disclose personal data at your request or where legally required. Whenever Normec uses processors, they are contractually bound to confidentiality.

What are your privacy rights?

After you have shared your personal data with us, the data remains yours. The relevant Privacy Notice explains your precise rights. You always have the right to access your data and to have it updated or corrected. In most cases, you may also request that your data be deleted, ask us to restrict its processing or object to the processing. If we asked for your consent to collect personal data and you provided that consent, you may withdraw it at any time. You can exercise your rights by emailing privacy@normecgroup.com.

How long do we keep your personal data?

We do not retain the data you share with us for longer than strictly necessary. The applicable retention period depends on the purpose for which we need the data. Whenever we process personal data, the relevant Privacy Notice will state both the purpose and the retention period.

How do we protect your personal information?

We acknowledge our responsibility to protect the personal data you entrust to us against loss, misuse and unauthorised access. Normec uses a range of security technologies and organisational procedures to protect your personal data. Our servers, laptops and workstations are secured, records are kept in locked cabinets, and our staff is trained in handling personal data.

Changes to this Privacy Statement

We reserve the right to amend or supplement this Privacy Statement from time to time and will publish revised versions on our website. When we do so, we will place a prominent notice on our homepage and indicate when the statement was last updated.

Where and how can you file a complaint?

If you have questions about Normec's privacy policy, you can contact us using the email address below. If you are dissatisfied with how we handle your personal data, we hope you will let us know. We regard all feedback as an opportunity to learn and are keen to turn any negative experience into a positive one.

Our Privacy contact person can be reached at privacy@normecgroup.com. You may also submit a complaint to the relevant Data Protection Authority by completing the form on its website.

Contact details

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Normec